

Dispute Notification

Our goal is to assist consumers in resolving their outstanding accounts with our clients. Sometimes, this means investigating and resolving a billing dispute for an account that may not actually be owed. We're here to provide assistance and help you resolve the problem, whatever the issue may be.

Once you submit the relevant information, along with any supporting documentation, we will make best efforts to locate the account in our system and research the details of your dispute. After reviewing the dispute with our client, we will take any appropriate action and notify you of the investigation results.

Please scan and submit your dispute electronically through our website, or mail this completed request form, *along with all supporting documentation*, to:

InDebted Mail Processing Center
1551 Emancipation Hwy, Unit# 1511,
Fredericksburg, Virginia 22401

If you require any additional information, you may contact us at 1-800-955-7632.

Account Number: _____

First / Last Name on the Account: _____

Contact Phone Number: _____

Email Address: _____

Street Address: _____

City / State / Zip: _____

Detailed Explanation of Dispute: *Use back side if necessary*
